

23 August 2018

Press release

Increase in unlawful use

Zurich bikes to be removed and upgraded

“Züri Velo” bikes are also being stolen. To remedy this unsatisfactory situation as quickly as possible, PubliBike is recalling all bikes in Zurich effective immediately in order to upgrade the locks. The Zurich fleet will therefore be unavailable to customers for several days.

Large numbers of bikes have been stolen and used illegally in the “Züri Velo” bikesharing network, requiring the locks to be retrofitted. PubliBike has therefore decided to interrupt services in Zurich and to recall and upgrade all bikes effective immediately. The city has been informed of this decision.

There are currently too few bikes available to Zurich customers to allow the service to function properly. By recalling and upgrading the bikes, PubliBike wants to prevent the unlawful use of bikes taking on the same dimensions as in Bern, where the fleet was recalled last weekend.

The service interruption will allow the bikes to be upgraded quickly and comprehensively. PubliBike is doing everything in its power to make the Zurich fleet available to customers again as quickly as possible. It expects to be ready to start continuously returning upgraded bikes into service in two weeks.

PubliBike apologizes for any inconvenience caused to customers in Zurich and Bern. Zurich subscribers will receive a one-month free subscription by way of compensation. PubliBike would like to thank members of the public for the numerous tips received regarding the stolen bikes (velo@publibike-service.ch).

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